

Lokmanya Tilak Jankalyan Shikshan Sanstha's

Lokmanya Tilak College of Engineering



Sector-4, Vikas Nagar, Koparkhairane, Navi Mumbai (Approved by AICTE, Affiliated to University of Mumbai, & Accredited by NAAC)

Grievance Redressal Policy

The institute ensures a safe and conducive learning environment for the students. The institute has a systematic mechanism for the redressal of student grievances. To redress the grievances, the institute has Grievances Redressal Committee (GRC), Internal Complaint Committee (ICC), Anti-Ragging Committee (ARC), and a Women Development Cell (WDC). The committee consists of Principal, Vice-Principal, Deans, Concerned Heads, Registrar, Women Development cell representatives, Student representatives etc. The institute offers freedom of expression irrespective of the gender, but firm on strict rules and regulations for maintaining decorum within the campus.

The anti-ragging & disciplinary committee, prohibits and prevents ragging and indiscipline behaviour on the campus. Ragging is strictly prohibited on the campus. If any incident of ragging comes to the notice of the authority, the concerned students will be called for explanation and if found guilty, they will be punished.

The Grievances Redressal Committee redresses the grievances of students and faculty members. The Women Development Cell aims to combat sexual harassment, violence against women and resolve women related issues. This cell also offers guidance and counselling for the girl students.

For grievances related to sexual harassment and ragging, the students must first communicate in writing with relevant proofs to the mentors and respective Heads of the Departments who in turn reports the matter to the Grievances redressal committee, anti-ragging & disciplinary committee and to the Women Development Cell. The committee looks into the matter and make recommendations to the Principal to redress the grievances. If not satisfied with the decision, the students can also make a further appeal to the grievance redressal committee. The committee ensures that the matter is resolved within the stipulated time.

In addition to this, students can submit their grievances through the online portal (<u>https://ltce.in/grievances/</u>) provided on the institute website.



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